BEFORE THE FORUM

FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 09th January 2018 In C.G.No:163/ 2016-17/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

Sri. A.Srinivasulu, Adapavaripalle Kurabalakota

Chittoor-Dist

Complainant

Respondents

AND

1. Assistant Engineer/O/Kurabalakota

2. Assistant Divisional Engineer/O/Madanapalle Rurals

3. Divisional Engineer/O/Madanapalle

ille Rurals

- 1. Sri A. Srinivasulu of Adapavaripalli village, Kurbalakota Mandal, Chittoor-Dist presented a complaint before this Forum during the Vidyut Adalat conducted at Madanapalli on 19.10.2016. The complainant in his complaint has informed that though he has paid the requisite charges of Rs 9600/- for release of 8 HP Agricultural service vide PR .No:03770 dated 04.08.2006, the agricultural service no. is not yet assigned. Hence he has finally requested to arrange to issue service number.
- 2. The Respondents No. 1,2, and 3 in their joint written submission have elucidated that they have obtained necessary approvals from the competent authority to release one No.8 HP agricultural service in favour of the complainant and released the service on 20.06.2017 bearing ASC .NO:5213205002558 in Mudivedu distribution.

JESPATCHED

C.G.No:163/2016-17/Tirupati Circle

- On perusal of the bill details it is observed that the said ASC .No: 5213205002558 3. was released in favour of father of the complainant Sri A.Chinnappa with date of supply as 20.06.2017.
- In much as the agricultural service connection was released as requested by the 4. complainant the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, 09th day January 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member(Technical)

Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka

Chambers; Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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